

BULL YARD KENNELS

Policies and Procedures

Photos Sent By E-mail

Photos of the pups will be sent out between five and six weeks old to the customers so that they can pick there pup. The photos will be sent by e-mail in order to confirm that they were received them. If you do not have an e-mail address you can go to www.yahoo.com , were you can sign up and get one for free. If the customer asks to be mailed the photos instead, then we are not responsible for the photos getting there in a timely matter. It is important to receive the photos in a timely matter, because the pup must be picked out before the pups turns seven week old. If not you will have to transfer to another up coming litter. Due to the fact that its not fair for every one that has to pick after you would have to wait for you and might not get to receive there pup on time because of these.

Please also note that you must also pick your pup by e-mailing us with the pick you want, this way we both have a record of you choosing what pup you want so that there could be no misunderstandings. Also not that all agreements, changes, and transactions must be done by e-mail for record keeping purposes.

Shipping pups

Bull Yard Kennels will ship pups with fair notice. By law pups are not allowed to fly until they are 8 weeks old. Shipping cost is normally between \$250-\$300 for an 8 week old pup. These are cost paid by the owner of the pup not the breeder. Please note that we ship pups as a curtesy not an obligation. There many things that can conflict with the shipping of pups like the weather for example. If the Weather is bad Airlines will not allow pups to be ship. We can also provide you with the information for a door to door service, in which the pup will be drop of right at your door.

No 3rd Party Instruction

Please note that we do not take third party instructions, meaning all the decisions concerning the transactions must be told to us by the person purchasing the pup. This is done this way for many good reasons. The 3rd parties sometimes make mistakes and decide/choose tings that you would not agree with.

WE DON'T ACCEPT THE BLAME FOR ANY 3RD PARTY MISTAKES.

If we do allow you to use a 3rd party you must give us permission and accept responsibility for all of their decision as they were your own. There is as example below on these types of wrong decisions 3rd parties could make.

EXAMPLE

You have first pick on a breeding , you've just look over the photos and you've decided which pup want and you tell you family member(the 3rd party) which you have handle everything for you. Let's say there were 2 pups that were similar. The family member (the 3rd party) makes a mistake and calls us and chooses the pup similar to the one you want but not the right one. But you're still unaware of the mistake. The pups are now 8 weeks old and as scheduled we shipped all the pups in the litter to their new owners. When you pick your pup up you see that it's the wrong pup.

Now not only did you get the wrong pup but now all the pup in that litter were ship out already so there nothing in the litter left for you to choose from. Your only 2 options are to decide to keep the pup or send it back and be place on an up coming litter to do the process all over again. When this could be avoided by handling your own transaction.